



APRIL 10-12, 2019



# IT'S RAINING RISK!

## HOW TO MEET THE CHALLENGES

2019 MO/KS PRIMA CONFERENCE

THE LODGE OF FOUR SEASONS • LAKE OZARK, MO

# 2019 MO/KS PRIMA CONFERENCE

## WEDNESDAY, APRIL 10

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- 11:30 a.m. **Golf outing – The Ridge course**  
*(Shotgun start at 12:30 p.m.; meet at the clubhouse at 11:30 a.m.)*
- 3:00 p.m. **Registration**
- 6:30 p.m. **Opening reception and dinner**

## THURSDAY, APRIL 11

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- 7:30 a.m. **Breakfast buffet**
- 8:20 a.m. **Opening remarks**  
*MO/KS presidents: Jacinda Thudium and Donna Capria*
- 8:30 a.m. **Journey Through Tragedy**  
*Keynote speaker: Karen Best, City of Branson*  
Mayor Karen Best will discuss the duck boat tragedy that occurred in 2018. Although the City of Branson was not the lead agency during this crisis, it had systems and resources in place that allowed it to take a lead role in dealing with the tragedy's aftermath. Best will share how her office was able to help the community while dealing with a variety of challenges.
- 10:15 a.m. **Break with sponsors**
- 10:45 a.m. **A) Risk at Play: Recreational Risk Management**  
*Speaker: Fred Hicks, Missouri State Parks*  
Outdoor areas provide the public with different types of recreational opportunities. With the push to encourage outdoor play, professionals must take a new look at what opportunities are being presented. This session will discuss risks associated with outdoor activities, mitigation considerations and new opportunities that stem from risk-management efforts.
- B) To UM/UIM or Not To UM/UIM...That Is the Question**  
*Speaker: Jerry Glass, OneBeacon Government Risks*  
Do you need uninsured motorist and underinsured motorist coverage in your commercial auto policy? This session will explore what events trigger UM/UIM coverage versus when your workers' compensation policy will be sufficient, along with considerations for how much UM/UIM coverage you need if you decide to purchase it.
- 12:00 p.m. **Lunch**
- 1:15 p.m. **A) Implementing ERM in the Public Sector**  
*Speaker: Scott Wightman, Arthur J. Gallagher & Co.*  
Enterprise risk management (ERM) as a discipline is continuing to grow among all types of organizations. The public sector is especially embracing its concepts to reduce the uncertainty of meeting entitywide missions and objectives. This session will walk through the principles and benefits of ERM and will present a practical, step-by-step implementation plan.
- B) Public Entity Risk Managers Speak Out: Seven Key Findings**  
*Speakers: Frank Altieri III and David Weightman, PMA Companies*  
This session will reveal results from the recent survey conducted by PRIMA and PMA Companies among PRIMA members. Learn how your public-entity peers are successfully

reducing workplace accidents along with their plans for future loss-prevention strategies.

2:15 p.m. **Break – Last chance with sponsors**

2:45 p.m. **Sponsor door prize presentations**

3:00 p.m. **A) Practical Leadership Tools for Building a High-Morale Workplace**

*Speaker: Jani Jennings, City of Bellevue, Nebraska*

Have you wondered why you seem to have more workers' compensation claims, more employee grievances and less productivity when employee morale is low? Do employees see you as someone whom they mistrust instead of as an advocate? This session will provide practical leadership tools to create a work environment of trust and respect.

**B) Dealing with the Challenges of Today's Aging Workforce**

*Speakers: Tina D'Andrea and Patty Reinecke, Midwest Employers Casualty*

Many Americans will continue to actively participate in the workforce despite reaching retirement age. Keeping employees safe and preventing potential injuries remains a priority as we continue to understand the effects of aging. Knowing the risks and how to manage them will provide an advantage in handling the complicated claims that could occur.

4:00 p.m. **Dinner on your own**

7:30 p.m. **Mingle mixer**

## **FRIDAY, APRIL 12**

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7:30 a.m. **Breakfast buffet**

8:30 a.m. **First Amendment Claims Based on Social Media**

*Speaker: Brad Letterman, Schreimann, Rackers, and Francka, LLC*

Section 1983 First Amendment claims based on social-media use are an emerging area of law. This session will discuss potential liability and the steps a government entity can take to avoid incurring a lawsuit with its social media use.

9:30 a.m. **Break**

10:00 a.m. **Our Story from the Injured Worker and Family Perspective**

*Speakers: Tom and Stacy Wagstaff*

Tom Wagstaff was working as a police officer for the City of Independence when he was critically injured in the line of duty in 2017. He and his wife, Stacy, will share their story of Tom's injury, his amazing recovery, and how their lives and their perspectives have changed.

11:00 a.m. **Settle or Try?**

*Speaker: Richard Spiers, Claims Consultant*

Opportunities to resolve claims in the most efficient and economical way come and go throughout the life of an incident, creating exposure for a public entity. It is not always easy to gain settlement approval from the parties involved. This session will provide tools and tips to help you determine when a claim can be made ready to begin settlement negotiations, along with the value of avoiding the courtroom.

12:00 p.m. **Door prize drawing**

12:30 p.m. **MoPRIMA chapter meeting**

# SPECIAL THANKS TO OUR 2019 SPONSORS

The following is the sponsor list as of Jan. 18, 2019. A complete list will be included with the information received at the conference. If your organization or company would like to be a conference sponsor, please contact **David Manthe** at [david.manthe@kcmo.org](mailto:david.manthe@kcmo.org) or **Cheryl Tinsley** at [ctinsley@indepmo.org](mailto:ctinsley@indepmo.org).

## PLATINUM



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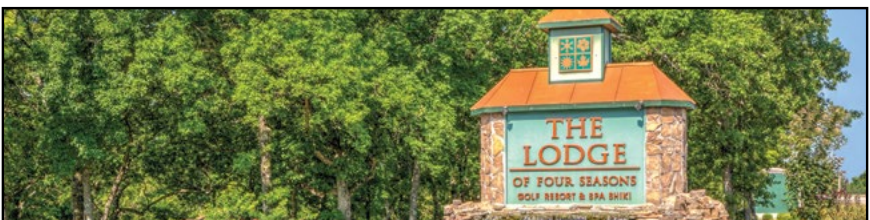
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2019 MO/KS  
**PRIMA**  
Conference

April 10-12, 2019

**IT'S RAINING RISK!**  
HOW TO MEET THE CHALLENGES

The Lodge of Four Seasons • Lake Ozark, MO

**REGISTRATION FEES**

MO/KS PRIMA member full conference registration	\$130
Nonmember full conference registration	\$175
Retiree/student	\$75
Guest ( <i>spouse or significant other – meals/social events</i> )	\$75
Golf fee ( <i>full conference registrations only</i> )	\$35

**All registration fees are due by March 25, 2019.**

Lodging is available for attendees at The Lodge of Four Seasons at a discounted rate of \$125 per night plus applicable taxes. The cutoff date for reservations is March 19, 2019, based upon availability. Conference participants are responsible for making their own room reservations.

Call **888-265-5500** to make your reservation; be sure to identify yourself as an attendee of the 2019 MO/KS PRIMA conference. (Cancellations are accepted by 4:00 p.m. at least four days prior to arrival.)

To register, please visit:  
**[www.regonline.com/2019MOKSPRIMA](http://www.regonline.com/2019MOKSPRIMA)**

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If you have questions, please contact  
**Tammy Bagley** at **573-881-4849** or at  
**[tammy@custommeetingplanners.com](mailto:tammy@custommeetingplanners.com)**.

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The registration deadline is **March 25, 2019**.  
All refund requests (minus a \$25 administrative fee) **must be received on or before March 25** via email at **[tammy@custommeetingplanners.com](mailto:tammy@custommeetingplanners.com)**.