NAVIGATING THE CURRENTS OF RISK

2020 MISSOURI/KANSAS PRIMA CONFERENCE

THE LODGE OF FOUR SEASONS • LAKE OZARK, MO

APRIL 15-17, 2020
WEDNESDAY, APRIL 15

11:30 a.m. Golf outing – The Ridge course
(Shotgun start at 12:30 p.m.; meet at the clubhouse at 11:30 a.m.)

3:00 p.m. Registration

6:30 p.m. Opening reception and dinner

THURSDAY, APRIL 16

7:30 a.m. Breakfast buffet

8:20 a.m. Opening remarks
MO/KS presidents: Jacinda Thudium and Bill Cauveren

8:30 a.m. Mission-Driven Leadership
Keynote speaker: Michael Fann, Public Entity Partners
The most overlooked step in implementing organizational leadership is the first one: establishing a clearly defined mission toward which a group may strive. The failure to get your thinking right and clearly define what you are trying to accomplish continues to be a foundational failure disease for organizations. This presentation will highlight the relationship between an organization’s mission and the passion its staff has toward group accomplishment.

10:15 a.m. Break with sponsors

10:45 a.m. A) Risk Management Basics
Speakers: Donna Capria, WaterOne, and Richard Spiers, Claims Consultant
This session will discuss basic risk management principles including best practices on coverage, limits and specific endorsements to be included or excluded for public entities; and basic coverage and limits on general liability, auto, umbrella and workers’ compensation.

B) Can Your City Survive a Disaster?
Speaker: Danielle Tyler, J.S. Held LLC
FEMA reports that 40 percent of businesses do not reopen after a disaster. Another 25 percent fail within one year. Cities do not have a choice; they have to survive. Educating your staff and community on threats and recovery is the best first step in preparation and survival. This session will discuss threats, who is on your disaster team and the goals of a continuity plan.

12:00 p.m. Lunch

1:15 p.m. A) Cyber Breach: Why Me? (Why Bad Things Happen to Good Organizations)
Speaker: Stephen Meyer, State of Missouri
This session will provide examples of successful hacks into companies that thought their cybersecurity systems were able to withstand threats. Come learn best practices to guard against the ever-changing and challenging world of cyberattacks.

B) Firefighter Cancer and Police Mental Stress Claims
Speakers: Frederick Greenbaum and Ryan Denk, MVP Law
Two attorneys will discuss firefighter cancer and police psych cases and will explain how to address these matters. Compensability issues, treatment, and how these may be handled in future labor negotiations also will be discussed.
2:15 p.m.  Break – Last chance with sponsors
2:45 p.m.  Sponsor door prize presentations
3:00 p.m.  A) Data-Driven Claims Program
            Speakers: Dan Greco and John Charpie, Thomas McGee Group
            You can’t drive a vehicle by looking at your dashboard, and the same should be said for your claims program. Dashboards and data provide us with many useful tools and metrics, but you also need to plan ahead, look at what the dashboard is showing you and drive the program by looking through the windshield.

            B) Risk Assessment and Prevention for Jails and Lockups
            Speaker: Ashley Bonner, Trident Public Risk Solutions
            This session will explain how to evaluate your holding cells, lockups and jails for safety, liability concerns and suicide prevention. We will discuss model policies and procedures and will show how to ensure sustainable risk management practices from both a risk management and law enforcement advisor standpoint.

4:00 p.m.  Dinner on your own
7:30 p.m.  Mingle mixer

FRIDAY, APRIL 17

7:30 a.m.  Breakfast buffet
8:30 a.m.  Pete and Repeat: What To Do With Frequent Fliers
            Speakers: Sarah Perry, City of Columbia, and Bob Smither, City of Branson
            Have you noticed employees who seem to have a disproportionate number of work injuries and/or vehicle accidents? This session will examine reasons why frequent claims happen to a few people, methods to communicate claim frequency to your entity’s managers and strategies for addressing the issue.

9:30 a.m.  Break
10:00 a.m.  Medical Marijuana and the Impact on ADA, FMLA and Workers’ Compensation
            Speakers: Steve McManus and Ryan Denk, MVP Law
            Two attorneys will discuss the legality of medical marijuana; the impact it has on FMLA, ADA and workers’ compensation; and what the future might look like regarding this issue. This session will give participants a better understanding as to what is required when medical marijuana is prescribed and the ramifications it has on the workplace.

11:00 a.m.  Is It Me or Is It You? Creating a Culture of Civility
            Speaker: Michael Fann, Public Entity Partners
            One of the purest predictors of future claims experience is the morale of your organization. While workplace harassment gets the headlines, many other claims have improper behavior as their foundational cause. This presentation will highlight the relationship between an organization’s work environment and its future claims. Learn about the roles that poor communication skills, personal insecurity and the rumor mill play in creating a toxic culture within your organization.

12:00 p.m.  Door prize drawing
12:30 p.m.  MoPRIMA chapter meeting
The following is the sponsor list as of Jan. 23, 2020. A complete list will be included with the information received at the conference. If your organization or company would like to be a conference sponsor, please contact David Manthe at david.manthe@kcmo.org or Donna Capria at dcapria@waterone.org.

**PLATINUM**

- Brentwood Services Administrators
- CompAlliance
- Excel Orthopedics
- Katalyst Pain Management and Restorative Treatment Center

**GOLD**

- Kansas City
- Lockton
- Servpro of Olathe/Lenexa
- Travelers
- Advanced Bone & Joint: Dr. W. Frisella, Dr. B. Meek, Dr. A. Lombardo
- ARC Physical Therapy+
- BluSky Restoration Contractors
- CBIZ
- Charlesworth Consulting
- CORA Physical Therapy
- CorVel Corporation
- Evans & Dixon, LLC
- Genex Services
- Gini L. Toyne & Associates
- Hoffmeister, Doherty & Webb, LLC
- HOMELINK
- McCarthy O’Connor, P.C.
- Midwest Employers Casualty
- MVP Law
- OneBeacon Government Risks
- Optimal Work Comp Solutions, Plus
- Orthopedic Associates
- Orthopedic Specialists
- PEAK Sport and Spine
- PMA Management Corp
- Select PT/SSM
- Thomas McGee Group
- TRIUNE Health Group
- Vessell Bridges Murphy Law Offices
- Washington University Orthopedics
REGISTRATION FEES

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<th>By March 25</th>
<th>After March 25</th>
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<tbody>
<tr>
<td>MO/KS PRIMA member full conference registration</td>
<td>$130</td>
<td>$155</td>
</tr>
<tr>
<td>Nonmember full conference registration</td>
<td>$175</td>
<td>$200</td>
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<td>Retiree/student</td>
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<td>$100</td>
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<tr>
<td>Guest (spouse/significant other: meals/social events)</td>
<td>$75</td>
<td>$100</td>
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<tr>
<td>Golf fee (full conference registrations only)</td>
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Lodging is available for attendees at The Lodge of Four Seasons at a discounted rate of $125 per night plus applicable taxes. The cutoff date for reservations is March 25 based upon availability. Conference participants are responsible for making their own room reservations.

Call 888-265-5500 to make your reservation; be sure to identify yourself as an attendee of the 2020 MO/KS PRIMA conference. (Cancellations are accepted by 4:00 p.m. at least four days prior to arrival.)