



2021 MISSOURI/KANSAS PRIMA CONFERENCE

THE LODGE OF FOUR SEASONS • LAKE OZARK, MO

APRIL 14-16, 2021

RISK MANAGEMENT

Staying One Step Ahead

WEDNESDAY, APRIL 14

- 11:30 a.m. **Golf outing – The Ridge course**
(Shotgun start at 12:30 p.m.; meet at the clubhouse at 11:30 a.m.)
- 3:00 p.m. **Registration**
- 6:30 p.m. **Opening reception and dinner**

THURSDAY, APRIL 15

- 7:30 a.m. **Breakfast buffet followed by opening remarks from chapter presidents**
- 8:30 a.m. **Mission-Driven Leadership**
Michael Fann, Public Entity Partners
The most overlooked step in implementing organizational leadership is the first one: establishing a clearly defined mission toward which a group may strive. This presentation will highlight the relationship between an organization's mission and the passion its staff has toward group accomplishment.
- 10:45 a.m. **A) COVID-19: Where We Are Now**
Steve McManus and Ryan Denk, MVP Law
During this session, the presenters will explain the interplay of workers' compensation and employment law with regard to COVID-19. Issues to be discussed include compensability, investigating COVID-19 claims, defenses to COVID-19 claims and best practices for employers going forward.
- B) Strategies for Navigating a Hard Property Insurance Market Cycle**
Mike Ottsen, Marsh & McLennan Agency
Despite the ongoing pandemic and hard market pressures (largely driven by high-level macro trends), several strategies can help you find a better position. Learn how to navigate what appears to be another challenging year in 2021.
- 12:00 p.m. **Lunch**
- 1:00 p.m. **A) Drones Are Flying Around Our Public Properties**
Richard Spiers, Claims Consultant
The atmosphere surrounding the use of drones is going through another year of adjustment. Participants will learn to identify the legal changes that can affect a public entity's use of drones and will hear lessons about drone usage that were learned the hard way.

B) The Cons of Cops and Constables

Patrick Bonnot and Glenn Price, MIRMA

Police account for a substantial amount of the frequency and severity of a municipality's loss experience. This session will discuss some of the current trends, new and old ways to address these concerns, and how to break through the communication silos that are sometimes present from department to department.

3:00 p.m.

A) Cybercrime Liability and Risk Transfer

Patrick Nelson, Tokio Marine HCC

A cyberattack can result in major business interruption, substantial financial loss, legal consequences and reputational damage. This session will discuss cybercrime liability and will include a brief overview of cybercrime types, hard and soft costs, organizational impact, and risk transfer.

B) Disaster Preparedness/Prioritization Steps Before and After an Event

PJ Baker, Sage Restoration

Don't wait until a disaster strikes to plan for one. This session will provide an overview of the important steps of disaster preparedness including getting everyone on board and being ready to roll. Learn which steps to take before an event occurs and how to practice to make sure all your bases are covered.

FRIDAY, APRIL 16

7:30 a.m.

Breakfast buffet

8:30 a.m.

Work From Home Ergonomics, Safety and Workers' Compensation

Corey Hall, HUB International

COVID-19 has had a significant impact on working from home. This session will discuss the additional impact to employers' risk including the safety of home-based work areas, ergonomics and insurance.

10:00 a.m.

Is It Me or Is It You? Creating a Culture of Civility

Michael Fann, Public Entity Partners

One of the purest predictors of future claims experience is the morale of your organization. This presentation will highlight the relationship between an organization's work environment and its future claims. Learn about the roles that poor communication skills, personal insecurity and the rumor mill play in creating a toxic culture within your organization.

SPECIAL THANKS TO OUR 2021 SPONSORS

The following is the sponsor list as of Jan. 26, 2021. A complete list will be included with the information received at the conference. If your organization or company would like to be a conference sponsor, please contact **David Manthe** at david.manthe@kcmo.org or **Donna Capria** at dcapria@waterone.org.

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| REGISTRATION FEES (VIRTUAL/IN-PERSON) | Virtual | By March 24 | After March 24 |
|--|---------|----------------|-------------------|
| MO/KS member | \$130 | \$130 | \$155 |
| Nonmember | \$175 | \$175 | \$200 |
| Retiree/student | \$75 | \$75 | \$100 |
| Guest (<i>meals/social</i>) | \$75 | \$75 | \$100 |
| Golf (<i>full registrants</i>) | N/A | \$35 | \$35 |

Lodging is available for attendees at The Lodge of Four Seasons at a discounted rate of \$125 per night plus applicable taxes. The cutoff date for reservations is March 24 based upon availability. Conference participants are responsible for making their own room reservations.

Call **888-265-5500** to make your reservation; be sure to identify yourself as an attendee of the 2021 MO/KS PRIMA conference. (Cancellations are accepted by 4:00 p.m. at least four days prior to arrival.)

VIRTUAL ATTENDEE OPPORTUNITY: MO/KS PRIMA is offering a **virtual attendee registration option**, which will allow access to sessions shortly after the conference. For details, please visit **moprma.org** and **kansasprima.org**.

To register, please visit:
www.eiseverywhere.com/2021PRIMA

If you have questions, please contact
Tammy Bagley at **573-881-4849** or at
tammy@custommeetingplanners.com.

The registration deadline is **April 6, 2021**. All refund requests (minus a \$30 administrative fee) **must be received on or before April 1** via email at tammy@custommeetingplanners.com.